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**QUESTION 1**

What must you do when you return a card to Nortel Networks for repair or replacement?

- A. Pack the card security in the original carton.
- B. Mark the carton with your name and return address.
- C. Wrap the card in Anti-ESD packing material and bubble wrap or foam.
- D. Call Nortel Networks after you ship the card to give them the shipper;s tracking number.

Answer: C

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**QUESTION 2**

The fan-fail indicator on the front of the MCRM-S is illuminated. What should you do? (Choose two)

- A. Follow procedure for replacing the faulty fan unit assemblies.
- B. Follow procedure for identifying the faulty fan unit assemblies.
- C. Follow procedure for manually busying the fan unit assemblies.
- D. Follow procedure for inspecting and changing bulbs on the faulty fan.

Answer: A,B,

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**QUESTION 3**

The disk-drive unit (DDU) is generating excessive errors on a particular volume. From the DDU level of the IOC, the volume status is open?and read-only?and the system cannot process the space file. After following the correct procedures, you access the disk-allocation (DSKALLOC) utility for that specific DDU from the C1 level.

What command sequence should you use to regain access to this volume?

- A. display,reinit vol\_name; update; display,quit
- B. display,reinit vol\_name; add vol\_name num\_blks;update,quit
- C. display,delete vol\_name;diradd vol\_name;update;display;quit
- D. display,delete vol\_name;add vol\_name num\_blks;diradd vol\_name;update;display,quit

Answer: A

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**QUESTION 4**

Which is true of Remote Line Concentrating Module (LCM) routine exercise tests (REX)?

- A. No more than two can run at the same time
- B. LCM REX testing is controlled by the CPU in LCM0
- C. LCMCOV REX verifies the power converter and the ringing enerator.

D. If the RLCM is equipped with emergency stand-alone (ESA) capability, the RLCM performs a REX and ESA REX test.

Answer: C

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**QUESTION 5**

While completing a battery check, you find blue post corrosion.  
What are some corrective steps? (Choose two)

- A. Clean the post thoroughly
- B. Re-install the affected connector.
- C. Wash the post with mild detergent
- D. Replace the affected intercell connector.

Answer: A,D

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**QUESTION 6**

You are troubleshooting a faulty DS0 with the distant-end toll-office switch-maintenance engineer. The number for your office test-line that will provide a far-to-near transmission loss and noise measurements is requested.  
Choose the appropriate test line.

- A. T100
- B. T102
- C. T103
- D. T104

Answer: A

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**QUESTION 7**

Identify steps you should complete during a power plant check. (Choose two)

- A. Check the air conditioning in the plant room.
- B. Make sure the fuse alarms are functioning properly
- C. Rotate the in-service fuses with those in the spares rack
- D. Check that the power-plant voltage is within the proper range

Answer: B,D

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**QUESTION 8**

Consider this partial Morning Report Liating;  
SPMS indicators;  
Ofcperf (office perf) =95 (average)  
.....Service (service perf) = 97 (above average)  
.....Mtceperf (maint.pref) = 89 (below average)  
.....Provers (prov.resource) = 100 (perfect)

The Maintenance Performance (Mtcperf) index is unsatisfactory.  
What should you do?

- A. No action is required
- B. Look at all related logs over a 24-hour period
- C. Monitor the report over the next couple of days.
- D. Investigate the index by examining its associated OMSs.

Answer: D

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**QUESTION 9**

Which is correct when performing a routine maintenance on the intelligent Peripheral Equipment (IPE)?(Choose two)

- A. Change the air filters once a year.
- B. Check and clean the air filters once a month
- C. Check and change the air filters once a month
- D. Power down the system and follow procedure for replacing the air filters

Answer: A,B

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**QUESTION 10**

You are instructed to change an IPE Enhanced Controller Card (NT7007BA). You proceed to the PM level, post the IPE shelf and busy the PM. You follow the procedure for changing the controller card. You re-power the module, ringing enerator and check the load file within table IPEINV as well as checking the bootable load bia telnet in the Enhanced Controller Card.  
What should you do next?

- A. Test the PM.
- B. Load the IPE shelf
- C. RTS the PM with the flash option
- D. Query the PM to verify current load file.

Answer: C

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